Working Committees

TRMA has nine working groups that support the various efforts of the associations. These committees are engaged in operational and strategic activities for the organization.

Benchmarking

The Benchmarking Committee is responsible for developing and disseminating benchmarking data as well as industry information for TRMA participating members.

Business Affiliate Advisory Board (BAAB)

The BAAB is composed of 10 Business Affiliate members that help the TRMA Board develop policy and resources for the organization.

Communications

The Communications Committee has primary oversight for the strategy, content, and delivery vehicles for all internal and external communications. Included in the responsibilities of this committee are Web site content and management, membership newsletters, strategic messages, content review and approval, and direct support of TRMA committees' plans and objectives.

Education

The Education Committee is involved in creating dynamic, interactive courses relevant to issues facing telecommunications' collection organizations. These Learning Labs and Webinars encompass a fundamental knowledge of the subject matter, best practice sharing and problem

solving, and the most current industry information provided by expert guest speakers.

Program

The Program Committee is responsible for assisting prospective presenters at TRMA meetings. Program Committee members have the opportunity to expand their network of telecommunications collections professionals through the coordination of meeting presentations.

Business Affiliate Relationship

In coordination with the voting members and business affiliates, the Business Affiliate Relationship Committee's mission is to support the needs of TRMA through the performance evaluation of business affiliates. All voting members are welcome to participate in this committee.

Technology

The Technology Committee is responsible for identifying and implementing technology solutions that support providing more effective and efficient solutions related to both running the association and enhancing member benefits.

Regulatory

The Regulatory Committee serves as the focal point for legislative and regulatory issues for TRMA. The group obtains the most recent legislative and regulatory information, assembles it into organized formats, and disseminates it to the members of TRMA via the Regulatory Proceedings Matrix. The group also works towards influencing regulatory reform for the good of the industry and its customers.

Membership

The Membership Committee builds and strengthens TRMA by seeking companies that would benefit from membership. The Committee is responsible for prospecting and recruiting new Voting Members and Vendor Affiliates.

Fraud (Special Interest Group)

This Special Interest Group (SIG) brings together people who have a strong interest in fraud, credit, and collections risk management.