About

TRMA is an industry forum for risk management professionals from the Telecommunications, Pay TV, Utility, Waste Management and other industries to collaborate, understand, and share best practices related to acquisition risk management, customer life-cycle and uncollectible debt issues among its members.

Vision Statement:



To be the trusted community where credit, collections, and fraud professionals collaborate to accelerate profitable business growth and enhance fraud prevention for the benefit of the consumer and our members.

Mission Statement:

To provide a forum that enables members to improve business performance and protect the consumer by convening credit, collection, and fraud professionals to share best practices and industry expertise, network, and learn new ways to address business challenges.

TRMA Strives to:

- Be an industry forum for communication and utility-based risk management professionals to cooperate, understand, and share best practices related to uncollectible debt issues among its members

- Be a professional resource that is devoted to industry leaders in:
- Telecommunications
- Cable and Satellite
- Utility companies and more

- Be a growing and diverse organization
- Deliver quality information, networking forums, and tools relevant to our members' changing needs
- Establish and promote cooperation within the communications industries to:
- Effectively balance risk while maintaining new subscriber counts
- Reduce fraud and uncollectible receivables