

Two Days in Denver

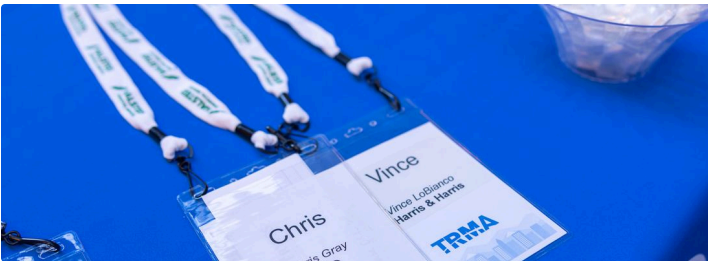
2026 TRMA Fall Conference · September 1–2, 2026 · Inverness Denver, A Hilton Golf & Spa Resort



That's a Wrap

Twelve education sessions, a keynote that got the whole room on its feet, an evening on the Aspen Terrace, and two days of the kind of hallway conversations you cannot get anywhere else. Thank you to everyone who made the trip to Denver.

What follows is a short look back — at the people who showed up and participated, the partners who made it possible, and the night that brought all of us together in one place.



Registration opens — Inverness Denver



Morning breakfast before the general session

WEDNESDAY KEYNOTE

Building Resilience to Perform in the Storm™



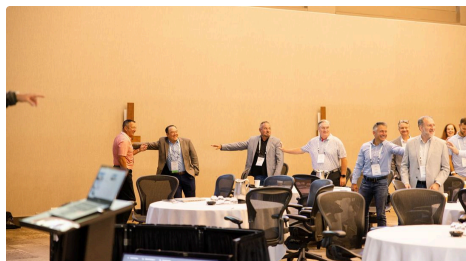
Tracy LaTourrette “JackieO” — Colorado’s first female fighter pilot — opened Day Two with a session on performing under pressure when the conditions are anything but ideal.

Drawing on a career flying fighter aircraft, she walked the room through how high-performing teams prepare, communicate, and recover when the plan breaks — and then put the group to work proving it. Attendees were out of their chairs and working the exercises within the first fifteen minutes.

You do not rise to the occasion. You fall back on your training.



Hands up — the room takes part



Working the keynote exercise



A full house in Pikes Peak

The Program Works Because You Work It

Across two days and twelve sessions, the rooms stayed full. Fraud, AI in risk management, collections strategy, regulatory pressure, bankruptcy, and the day-to-day realities of telecom credit — every track drew a crowd that came ready to ask questions rather than sit and listen.

That is the part no agenda can schedule. The value of a TRMA session is not only what is on the slides; it is the member three seats over who says “we tried that, here is what actually happened.” Thank you to everyone who spoke up, pushed back, shared a number, or stayed after to keep the conversation going.



A full room for the Wednesday sessions



Members trading notes between tracks



Heads down on the morning track



Questions from the floor



Taking in the afternoon sessions



Discussion carries past the session clock

“I liked that we were able to condense the conference yet I didn’t feel that I lost any value.”

POST-CONFERENCE SURVEY

“The networking conversations and learning from experienced professionals.”

ON THE BEST PART OF THE CONFERENCE

THANK YOU

2026 Conference Sponsors

This conference does not happen without them. These partners underwrote the meals, breaks, and receptions that brought us together in Denver.

WEDNESDAY BREAKFAST
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TUESDAY AFTERNOON BREAK
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RECOGNITION

The 2026 President's Awards

Each year the President's Award goes to members whose work behind the scenes keeps this association moving — the people who serve on committees, answer the call when volunteers are needed, and give their time to TRMA without being asked twice. Two awards were presented in Denver.



BUSINESS AFFILIATE

Gordon Beck, III

Valor Intelligent Processing

Recognized for sustained contribution to TRMA and to the membership he serves.



VOTING MEMBER

Maureen Whelan

T-Mobile

Recognized for sustained contribution to TRMA and to the membership she serves.

"I heard a lot of people talking about how good the conference was and how it is continuing to evolve and get better each session."

POST-CONFERENCE SURVEY

"Great job to TRMA, we are moving in the right direction!"

POST-CONFERENCE SURVEY

Congratulations to both recipients — and thank you to everyone who nominated, presented, and stood up to applaud.

TRMA After Dark

One night, one place, the entire conference. No breakout groups, no side dinners — just the full TRMA community, dinner and drinks on the Aspen Terrace, and the conversations that people still bring up months later. Eighteen partners came together to make it happen.



THANK YOU

After Dark Event Sponsors

Eighteen partners underwrote the Aspen Terrace evening. Please take a moment to recognize them — and to thank them when you see them next.



"Keep doing these, it's a good way to connect with all attendees."

ON AFTER DARK

"The smaller size of the conference was helpful for networking. This was my first time attending and I thoroughly enjoyed it."

FIRST-TIME ATTENDEE

SEE YOU NEXT YEAR

Planning for the 2027 conference is already underway, and the survey responses from Denver are shaping the program.

Thank you for being part of this association — TRMA is built by the members who show up.