



Monday, September 8, 2025

Time	Session	Location
8:00 a.m. – 12:30 p.m.	Board Meeting	
12:30 – 5:30 p.m.	Registration	
1:00 – 1:45 p.m.	Voting Members & Business Affiliates Meetings	
1:45 – 2:00 p.m.	Break	
2:00 – 3:00 p.m.	Speed Networking	
3:00 – 4:30 p.m.	Roundtables (snacks provided)	
4:30 – 5:00 p.m.	Newcomers Meeting (both VMs and BAs welcome)	
5:00 – 5:30 p.m.	Private Reception (invitation only) with Gold and Platinum Sponsors	
5:30 – 7:00 p.m.	Welcome Reception	

Tuesday September 9, 2025

Time	Session	Location
7:00 a.m. – 3:00 p.m.	Registration	
7:00 a.m. – 8:00 a.m.	Breakfast	
8:00 – 8:15 a.m.	Opening Remarks	
8:15 – 9:15 a.m.	Keynote Speaker - Dan Riskin	
10:00 – 10:15 a.m.	Break	
10:15 – 11:00 a.m.	Crossing Signals: How Fraud Trends in Telecom Compare to Other Sectors - SentiLink	
11:00 – 11:45 a.m.	Digital Self-Service Masterclass in Telecom Collections - Valor Intelligent Processing	
11:45 a.m. – 12:30 p.m.	Mission-Critical Intelligence: AI's Role in Modern Risk Operations - C&R Software	
12:30 – 1:30 p.m.	Lunch	



1:30 – 2:15 p.m.	Smarter Collections: How AI and Rich Communication Are Transforming Recovery and Compliance - Kredos AI	
2:15 – 3:00 p.m.	CTIA, Michelle James, Vice President, Strategic Industry Programs	
3:00 – 3:15 p.m.	Break	
3:15 – 4:00 p.m.	Optimizing Collections Outcomes with Advanced Analytics in Telecom - Experian	
4:00 – 4:45 p.m.	Expanding Data Sources to Maximize Fraud Detection: Proof of Life - TransUnion	
4:45 – 5:30 p.m.	From Alternative to Imperative - Leveraging alternative data to confidently expand your business - Equifax	
5:30 – 7:00 p.m.	Offsite Networking Event	

Wednesday, September 10, 2025

Time	Session	Location
7:00 a.m. – 3:00 p.m.	Registration	
7:00 – 8:00 a.m.	Breakfast	
8:00 – 8:15 a.m.	Opening Remarks	
8:15 – 9:15 a.m.	Regulatory Session with James Schultz at Sessions, Israel, & Shartle	
9:15 – 10:00 a.m.	Behavioral Science Meets AI Driven Digital Strategy: Driving Repayment Success in the Modern Age - Symend	
10:00 a.m. – 10:15 a.m.	Break	
10:15 – 11:00 a.m.	Winning the First Interaction: Modernizing Telecom Origination with Agentic AI - FICO	
11:00 – 11:45 p.m.	Finding Value in your Least Collectible Accounts - AmSher & Dish	
11:45 - 12:30 p.m.	The Modern Fraud Landscape: Insights and Strategies to Stay Ahead - Experian	
12:30 – 1:30 p.m.	Lunch/Grab N' Go	
1:30 p.m.	Adjourn	

Last updated 7/29/2025